

# Bingo *Rules*

1. No Person(s) under 19 years of age is permitted on the premises. It is the responsibility of the Bingo Service Provider to request identification of any person suspected to be underage. No person under the age of 19 shall be awarded a Bingo prize or door prize.
2. Identification may be asked of any patron at any time.
3. Management reserves the right to refuse service to anyone.
4. Staff will abide by BCLC policy in the matter of no play at work and are prohibited from playing any player's Bingo cards.
5. The reserving of Bingo Terminals for players not actually present on the premises is not permitted except at the sole discretion of Management.
6. Players may not purchase more than one terminal at a time with the intent of forcing game play in their favor.
7. It is the Player's responsibility to retain cash register receipt (where issued) as proof of booklet purchase.
8. Main Bingo games will not start until at least ten players are bought into the Bingo game.
9. If ten players are not bought into the Bingo game within a half an hour of start time the main game the Bingo session will be cancelled.
10. Each player must purchase their own Bingo cards. Buying in for another player is not allowed. This ensures fair play and transparency for all participants.
11. It is the Player's responsibility to let the Caller know of problems with the electronic terminals, game play will be paused until the problem is resolved and the player is back online.
12. During Booklet programs, no books will be sold after completion of 50% of the games played in the booklet, the start of page 4 or the first scheduled intermission following commencement of the games in the booklet, whichever comes first.
13. Bingo cards will only be sold in sequential order and will not be sold after a game has commenced.
14. The dabbing of Bingo Cards or playing of Bingo Terminals purchased by another patron is not permitted except under extreme circumstances as determined by Management. Examples: An emergency Bathroom Break
15. Cards must be played in the session in which they were purchased and only by the patron who purchased them. The dabbing of someone else's cards is not permitted. Prizes will only be paid if the bingo card, series, and audit numbers are consistent with paper sold during that session.
16. It is the Player's responsibility to be present to play each game purchased. Cutting, splitting, sharing, separating, defacing, or altering, of cards is not permitted and will cause them to be void. There will be no refunds for cards purchased but not played after the games are closed.
17. All paper cards must be marked with a Bingo dabber.
18. A number must be called in order for it to be valid. Bingo flash boards and monitors are merely aids.
19. No Bingo will be accepted after the game has been closed. Any dispute with respect to the outcome of a game, the payment of a prize or the procedures followed will be resolved according to the BCLC Rules & Regulations Respecting Bingo Games, BCLC approved Bingo Game Conditions, BCLC Standards, Policies & Procedures and these House Rules. Management will have the final decision.
20. It is the Player's responsibility to recognize a winning combination and to call BINGO loud enough to be seen and heard by the Bingo Caller. Electronic players must touch their screen to verify an electronic Bingo.
21. Prizes must be accepted as awarded. The holder of the winning Bingo card shall sign for receipt of prize(s) and verify the value of the prize(s) at the time of payment. BCLC and Chances Prince Rupert reserve the right to publish the winner's name, location and recent photograph without any claim for broadcasting, royalty or other rights when the patron has signed the Major Jackpot Release form giving permission to do so.
22. In the case multiple winners of a Bingo Game then;
  - a. For a Cash Prize then the prize shall be divided equally between winners rounded to the nearest dollar value in favor of the players.
  - b. For a Double or Triple Win the regular prize will be determined first by the number of winners then the double or triple increment.
  - c. For a Bingo Merchandise prize then a special Tie Breaker game will be played at no additional cost to the player to determine the Grand Prize winner and Consolation Prize winner(s).
23. Accidentally damaged cards must be reported to staff immediately.
24. All electronic Bingo accounts must be cashed out daily and cannot be carried over to the next day.
25. No one appearing to be under the influence of drugs or alcohol will be served anywhere in the gaming facility.
26. Money may not be lent or borrowed in or on facility property.
27. Management is not responsible for lost or stolen items, including cards, lottery product & slot tickets.
28. In the event of a system malfunction or employee error, management will have the final decision.
29. It is the player's responsibility to verify cards and change received immediately after every transaction. There will be no restitution after a transaction is completed and either party has left the sales area.
30. Rules and Game Conditions for all Specials, Progressives, Accumulator, Bonus, Progressive and Merchandise games, contests and draws are readily available for your perusal
31. In a facility that has slot machines all staff with the exception of Managers and Gaming Security Officers are permitted to accept tips. Under no circumstances are staff permitted to solicit for tips.
32. If an irregularity is suspected, a prize payout will be postponed pending further investigation.
33. Immediate family members or players residing at the same residence/address as a staff member will not be eligible to participate in any promotions sponsored by BCLC or Chances Prince Rupert.
34. Chances Prince Rupert will advise BCLC and the Independent Gambling Control Office, without delay, of any real or suspected conduct, activity or incident that affects the integrity of gaming. This includes, but not limited to:
  - a. Cheating at Play, Disruptive Behavior, Thefts affecting the integrity of the game,
  - b. Persons suspected of passing counterfeit currency,
  - c. Persons suspected of loan sharking and/or money laundering.
35. All players are expected to always treat staff and fellow participants with courtesy and respect. Any form of harassment, abusive language, or disrespectful behavior towards staff or others will not be tolerated and may result in removal.